

GAWDA University FAQ's



Q. Is the GAWDA U benefit included in my company's membership?

A. Distributor and Supplier members receive the GAWDA U benefit at no additional cost.

Q. How do members access the new GAWDA U platform?

A. Action required: for members who have not yet signed into the GAWDA U learning management system (LMS) launched in March 2025, their company's manager/representative may contact Holly at hpappaconstantine@gawda.org to activate this benefit.

Q. Will my prior GAWDA log-in credentials work with this new GAWDA U platform?

A. GAWDA U migrated to a new LMS platform in March 2025. This LMS requires a new account creation. Login credentials from any prior LMS are not recognized on this platform.

Q. Once a new user account has been set up by their manager, how long does the user have to complete courses?

A. GAWDA U Manager access does not expire and remains active for the entire membership year. New users will have 90 days from the date their manager set up their GAWDA U account to complete any courses. All user accounts automatically switch to *inactive* after 90 days. Users requiring additional time for course completion may request temporary account reactivation by contacting hpappaconstantine@gawda.org.

Q. Do users have access to all GAWDA U courses?

A. Yes. After logging into the GAWDA U platform and clicking on the *register* option, individual users will be able to explore the full GAWDA U course catalog and select their desired course registrations.


Q. Are managers able to assign courses to their team on the GAWDA U platform?

A. Managers do have an option to assign courses to their teams through the LMS. To help managers choose the most valuable training for their teams, the [GAWDA University](#) homepage offers a list of courses and useful descriptions.

Q. Upon completing a course, will users receive a certificate?


A. Upon successful completion of any GAWDA U course, users will be issued a certificate of completion following the course quiz. All the details about certificates of completion will be stored in each user's and manager's GAWDA U profile, making it easy to access and print if the user account is *active*.

December 2025

954-367-7728 ext. 280 

hpappaconstantine@gawda.org 

[GAWDA University](#) 

One Oakwood Boulevard, Suite 195, Hollywood FL 33020 



GAWDA University FAQ's



Q. How can I access the course progress for users on my team whose accounts are now inactive?

A. When a GAWDA U user account is set up by a manager and the user has completed one or more courses, but the manager can no longer see the course activity for that user due to the account switching to *inactive*, the manager may contact Holly at hpappaconstantine@gawda.org to request a course activity report for that user or for all users on their team.

Q. What if a GAWDA U user is locked out of their account or cannot remember their username or password?

A. Users have the option to click [Forgot Password?](#) and then follow the prompts to reset their password. Users with a valid GAWDA U account may also contact Holly at hpappaconstantine@gawda.org for assistance in verifying their username and/or resetting their password.

Q. Will completed courses and certificates from before March 2025 be accessible on the new GAWDA U LMS platform?

A. It is understandable that access to historical GAWDA U data may be needed. While the new platform launched in March 2025 does not contain this information, this information has been stored separately and is available upon request via email to hpappaconstantine@gawda.org.

Q. Can GAWDA U members expect updated course content?

A. To maintain relevant training, GAWDA U manages its course content through collaboration with VGM Education, CGA and the GAWDA Safety Committee. Updates to GAWDA University's course content or the introduction of new courses will reflect on the [GAWDA University](#) website, and managers will be informed.


Q. Is it possible to integrate the GAWDA U LMS with my organization's existing HR or training systems/LMS?

A. Due to the restrictions with current licensing agreements for GAWDA U content, integration with a GAWDA member's LMS cannot be facilitated. All GAWDA U learning materials are hosted and accessed solely within the GAWDA U LMS. Exporting content is restricted to ensure learners always have access to the most current and correct information.

Q. What user support options does GAWDA University provide?

A. Every user has access to full assistance for a hassle-free experience on the GAWDA U platform. Contact Holly directly for assistance with questions or schedule a Teams meeting with screen sharing for a more hands-on approach.

December 2025

954-367-7728 ext. 280 

hpappaconstantine@gawda.org 

[GAWDA University](#) 

One Oakwood Boulevard, Suite 195, Hollywood FL 33020 

